



Case Study: Nedbank - CAMS Amex Charge Card

About the Company

Nedbank Group Limited is a bank holding company, which operates as one of the four largest banking groups in South Africa through its principal banking subsidiaries, Nedbank Limited and Imperial Bank Limited, in which it has a 50,1% interest. The company's ordinary shares have been listed on JSE Limited since 1969.

The group offers a wide range of wholesale and retail banking services through three main business clusters: Nedbank Corporate; Nedbank Capital; and Nedbank Retail. Nedbank Group focuses on southern Africa, with the group positioned to be a bank for all – both from a retail and a wholesale banking perspective. The principal services offered by the group are corporate and retail banking, property finance, investment banking, private banking, foreign exchange and securities trading. Nedbank Group also generates income from private equity, credit card acquiring and processing services, custodial services, collective investments, trust administration, asset management services and bancassurance.

Nedbank's Technology and Operations Division (T&O) has developed a distinctive capability that uniquely leverages a combination of talented people, process and information technologies to deliver sustainable productivity improvements. Nihilent is strategically aligned to deliver long-term value to it.

Nedbank decided to implement CAMS II in 1995 and the process of data migration and product migration is still going on. Being as a strategically aligned partner, Nihilent has been involved in various CAMS II projects running under Nedbank T&O. The following list gives an overview of these projects.

CAMS II Overview

Hogan is a US Company (merged with CSC) that provides all embracing package of applications for the financial market such as loans, mortgages, banking, customer information etc. The company released its first package in 1980, which is based on a three level architecture – Umbrella System Software, Financial Support Systems and Application Systems. The CAMS package is also developed by this company, which is being used by Nedbank.

Business Challenges

The necessity for the project arose as Nedbank required adding value to the customer services by providing a comprehensive system. The Bank wanted some new functionality for offering Corporate MIS to American Express clients.

Nihilent's Role

This project entailed consulting and implementation for Nedbank. In this project, Nihilent developed new functionalities for offering Corporate MIS to American Express clients. The system interfaces directly with AV system and provides a comprehensive set of reports to numerous clients and all Platinum card members. The project was critical as it involves conversion of all structures and product configurations from AV to CAMS format. The Nihilent team was involved in testing batch support.

Business Benefits Delivered

- CAMS II (PCD configuration)
- Functional enhancements in CAMS II system
- Conversion of card accounts from legacy system to CAMS II.



Nihilent
evolving ideas

- Development of new application using Hogan Architecture