



Case Study; Clarion Technologies

About the Company

Headquartered in Pune, India, Clarion Technologies was founded in early 2000 with the aim of providing IP based communications solutions. Clarion diversified into providing web based database solutions to companies worldwide, especially in the US, UK & Canada.

Project Description

The objectives for process improvement initiatives were:

- Standardize engineering and project management processes and take the chaos factor out of software development
- Bring uniformity across projects so that projects can be compared to determine employee productivity and knowledge
- Deliver consistently good quality to all clients
- Tangentially help in attracting better talent to the company

Nihilent's Role

Nihilent was engaged to help Clarion reach CMM Level 3. Nihilent's Lead Assessor and Principal Consultant were engaged for this assignment. The scope included the following:

- CMMI Overview Training
- QMS Gap Analysis
- Implementation support
- Establishment of Org. and Projects PIID
- Readiness Check
- SCAMPI A Appraisal for CMMI Level 3

Business Benefits Delivered

- Standardization of processes across the organizations
- Improvement in project management capabilities
- A process driven culture environment within the client's project management teams and the organization as a whole

In May 2006, Clarion was assessed at CMMI Level 3. As a result, Clarion once again signed up Nihilent for CMMI Level 5 assessment.