



Leading Software Service Provider, China

About the Company

One of the business units of this Service Provider is located in Dalian, China. The company has over 300 staff and provides outsourcing services to international customers. The services focus is on the embedded software development related to car audio systems. High quality, low cost and on time delivery are the core competencies of the division.

Project Description

- Identifying the Gaps in the existing QMS with reference to CMMI Level 5 staged model representation and CMMI Dev V 1.2 Model.
- Identifying the Gaps in the implementation of the process in projects
- Provide necessary trainings for the SCAMPI
- Conduct the SCAMPI

Nihilent's Role

- Provide Lead Appraiser and consultants having experience of CMMI Level 5 High maturity organization processes and SCAMPI Appraisals
- First assignment started in March 2004 with a target to achieve CMMI SE/SW Ver 1.1, Level 5 by Dec 2004
- Second assignment started in early 2007 with a target to achieve CMMI Dev Ver 1.2 Level 5 by Dec 2007
- Interpretation of the CMMI requirements in relation to the process context of the divisions operations
- Each assignment was carried out in 4-5 visits

Business Benefits Delivered

- Continuous improvement in quality meeting the customer expectations of improvement in Productivity and Quality

Customer Speak

"We are grateful to Nihilent for their excellent work in our process improvement initiative with CMMI enabling us to increase capability and achieve good return on investment (ROI)."

- VP Quality