



Press Release

Madhya Pradesh wins CSI - Nihilent 'Best e-Governed State Award' for 2008-09

Pune, October 9, 2009: The State of Madhya Pradesh has been conferred the 'Best e-Governed State Award' at the prestigious Computer Society of India (CSI) and Nihilent e-Governance Awards for 2008-09. The district of Jalgaon in Maharashtra won the award of excellence in the District category while Education Department, Madhya Pradesh and Finance Department, Gujarat received the award of excellence in the Department category. 23 eGovernance initiatives were awarded under various categories.

The CSI-Nihilent e-Governance Awards 2008-09 for e-governance initiatives during the period April 1 2008 to March 31 2009 were announced at a grand function held at the 44th Annual Convention of CSI at Pune. Held for the seventh successive year, the awards are an annual process of identifying and recognizing the best e-Governance initiatives in India in citizen services at the State, Department, District and Project level.

Speaking at the awards function, **Piyush Gupta, Convener of the awards**, said, "The aim of these awards is to recognize and replicate the successful initiatives in achieving good governance using ICT. We have continuously improved the evaluation process, making these awards the true benchmark for quality conception and implementation of e-governance initiatives. Over 75 entries were received this year. Our heartiest congratulations to all the winners."

Ravi Teja, Country Manager - India & Head – Enterprise Transformation Practice, Nihilent said, "e-Governance is a tool to ensure equitable and easy to avail good governance. The biggest challenge is change management encompassing cultural, organizational, process, people and technological challenges. A metrics driven governance would enable a government department or municipal corporation to perform its functions efficiently and effectively to achieve its public mission. Nihilent is committed to supporting such initiatives that create a sustainable process for change moving in the direction of good governance."

A book titled "**Fostering e-Governance: Compendium of Selected Indian Initiatives**" (edited by Piyush Gupta, R K Bagga and A Sridevi) from this year's awards was released on the occasion. It gives an insight to all stakeholders in e-governance and shares the critical success factors in the implementation process.

Madhya Pradesh was awarded for its initiatives such as computerization in government departments, manpower development for IT, guidelines for setting up of information kiosks and development of web sites by all government departments, facilitating good governance. MPOnline, a citizen services portal delivers a wide range of government services (copy of land records, forms for professional examination board, birth/death, caste certificates, etc.), improving transparency and accountability, and reducing delivery cycles.

The district administration of Jalgaon, Maharashtra received the award of excellence in the District category for developing an Integrated Voice Response System (E-Lokshahi) that provides 24 hour online public grievance redress system and FAQ forum being used widely through telephone and mobile.

The award of excellence in Department category was conferred on two departments - An e-Government initiative of the Education Department of Madhya Pradesh received the award for enhancing the quality of education to 1.60 crore students enrolled in 1.10 lakh schools by optimal utilization of the 3.5 Lac teachers and resources. The Finance Department of Madhya Pradesh was recognised for implementing e-governance best practices such as comprehensive dashboard with drill down facility, uniform Decision Support System reports for decision making, electronic payment to pensioners, online receipt of various taxes with real time accounting in state accounts; E-mail and SMS Alerts for citizen and business owners, digital signatures etc. Awards at the Project level for G2C, G2E, G2B, G2G, G2g & G2C categories were also announced.



The selection process included online submission of nomination forms, field visits by team of experts to assess project implementation and impact on people benefited by these projects and presentations by short listed nominations, followed by final selection based on combined score. All Government agencies (both Centre and State/UT Governments, down to District level), Government organisations and semi-government corporations, district collectorate, municipal Corporations, autonomous bodies including public sector were eligible to apply for the awards.

The selection committee comprised **Mr. S P Singh** (Sr. Director, Dept of IT, Ministry of Information & Communication), **Dr. Mahesh Chandra** (Dy. Director General - National Informatics Centre), **Mr. L C Singh** (President & CEO - Nihilent), **Prof M P Gupta** (Centre for Excellence in e-Governance - IIT Delhi), **Mr. Piyush Gupta** (GM, Capacity Building & KM - National Institute for Smart Government), **Dr. Ashok Agarwal** (Convener, CSI Special Interest Group on e-Governance), **Mr. Lalit Sawhney** (Past President, CSI), **Dr. R K Bagga** (Advisor, IIIT Hyderabad & Past Convener, CSI-Nihilent e-Governance Awards), **Dr. G. P. Sahu** (Asst. Prof, M N National Institute of Technology & Co-Convener eDistrict Awards 2008-09), **Dr. Anurbha Mukhopadaya** (IIM-Lucknow), **Dr. Nityesh Bhatt** (Nirma Institute of Management), **Mr. S R Das** (Retd. Scientist G, DIT & Advisor, e-Governance Center, IIPA), and **Mr. Satish Babu** (Coordinator, IEEE Computer Society Activities Board, IEEE Region 10 Asia Pacific).

About CSI – Nihilent e-Governance Awards

CSI and Nihilent joined hands in 2002 to focus on the area of e-Governance and instituted the CSI-Nihilent e-Governance Awards for categories covering Centre, State, Departments and District level efforts. This is the seventh year for these prestigious awards and their pre-eminence is now widely recognised. An independent selection committee drawn from the industry, academia and the government adjudicates the awards. www.csinihilent-egovernanceawards.org

About CSI

The Computer Society of India (CSI) is the largest association of information technology professionals in India, with over 30,000 members comprising software developers, scientists, academicians, project managers, CIO's, CTO's and IT vendors, among others. The society has 65 chapters spread across the length and breadth of the country. Being closely associated with students, the Society has developed a well-established network of student branches. The purposes of the Society are scientific and educational, directed towards the advancement of the theory and practice of computer science and IT. www.csi-india.org
The CSI has implemented the concept of “Special Interest Groups” to promote activities and research in dew focused areas. Special Interest Group on e-Governance (SIGeGov, www.csi-sigegov.org) has been formed accordingly.

About Nihilent

Nihilent is a global consulting and solutions integration company using a holistic and systems approach to problem solving. Headquartered in Pune, India, Nihilent's executive team has over 350 person years of experience in international consulting, IT outsourcing and IT services. Nihilent's operations span across North America, Europe, Africa, Middle East and Asia. Nihilent's mission 'Change for Performance' encapsulates its commitment to make change happen systemically in terms of people, process, technology and knowledge for achieving sustained performance for its clients. Nihilent has taken several initiatives to partner governments across the world in moving in the direction of good governance. www.nihilent.com

For more information, please contact:

Harish Rao

Nihilent Technologies Pvt. Ltd.

Tel. +91 20 3984 6100, Mobile: +91 98501 89095; Email: h.rao@nihilent.com

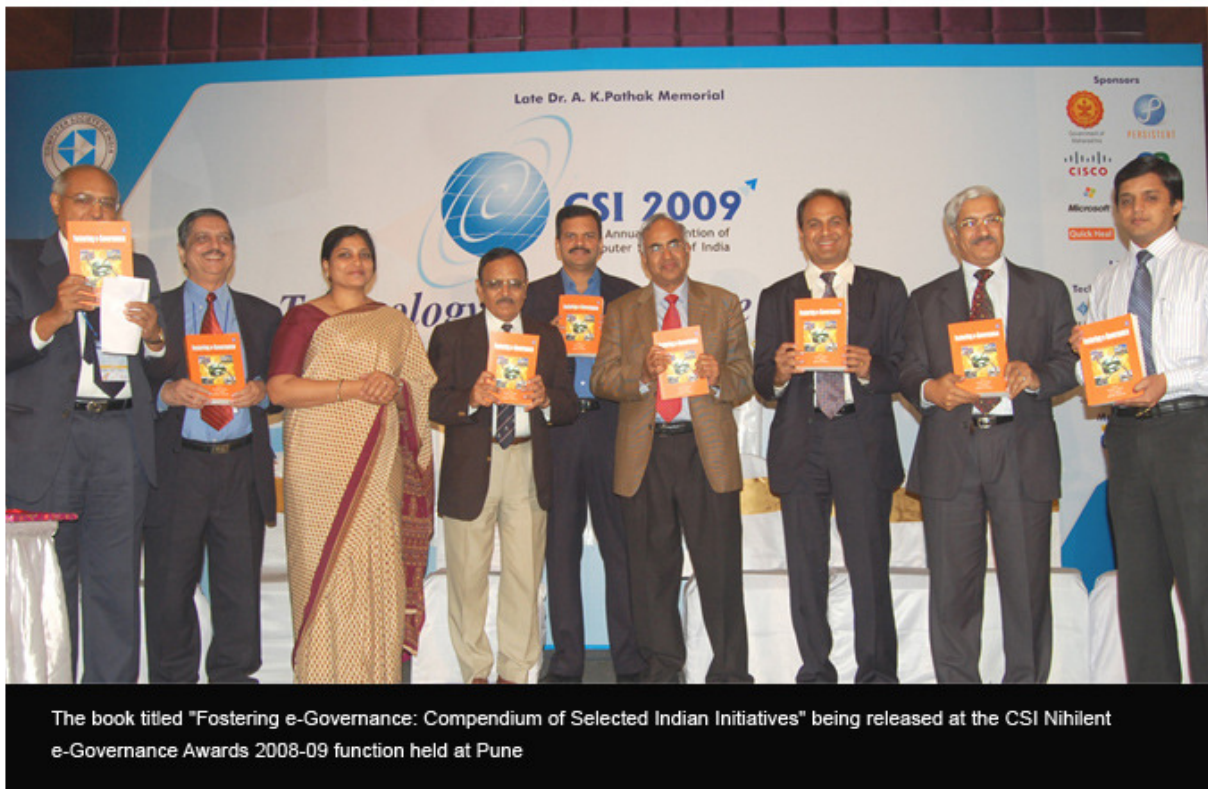


CSI-Nihilent e-Governance Awards 2008-09 Winners

Category	Name of Winner
A State Awards	
1 Award of Excellence - State Category	Madhya Pradesh
B Department Awards	
1 Award of Excellence - Department Category	Education Department, Madhya Pradesh
2 Award of Excellence - Department Category	Finance Department, Gujarat
3 Appreciation Award	Directorate of Accounts, Goa
C District Awards	
1 Award of Excellence - District Category	Jalgaon, Maharashtra
2 Special Recognition Award - District Category	Sagar, Madhya Pradesh
3 Special Recognition Award - District Category	Junagadh, Gujarat
4 Appreciation Award - District Category	Kannur, Kerala
5 Appreciation Award - District Category	Jodhpur, Rajasthan
D Project Awards	
1 Award of Excellence - Project Category (G2C)	Aarogyasri Health Insurance Scheme, Andhra Pradesh
2 Award of Excellence - Project Category (G2C)	Higher Secondary Centralized Allotment Processing, Kerala
3 Award of Excellence - Project Category (G2E)	TWADNEST, Tamil Nadu
4 Award of Excellence - Project Category (G2E)	Human Resource Management System (HRMS), Karnataka
5 Award of Excellence - Project Category (G2B)	e-Procurement, Karnataka
6 Award of Excellence - Project Category (G2B)	e-Krishi, Kerala
7 Award of Excellence - Project Category (G2G)	Sulekha Plan Monitoring System for Decentralized Planning, Kerala
8 Award of Excellence - Project Category (G2G)	Geographical Information Systems (GIS), Chhattisgarh
9 Award of Excellence - Project Category (G2G & G2C)	Central Information Commission (CIC) Online, Delhi
10 Award of Excellence - Project Category (G2G & G2C)	Prisons Management System, Goa
11 Award of Excellence - Project Category (G2G & G2C)	ICT in Judiciary, Gujarat
12 Special Jury Award - Project Category	Indian National Tsunami Early Warning System (INCOIS), GoI
13 Special Recognition Award - Project Category	Energy Billing System, Tripura
14 Special Recognition Award - Project Category	Information Security Management System – GUVNL, Gujarat



Anurag Jain, IAS, Secretary IT, Madhya Pradesh (extreme R) receiving the Computer Society of India and Nihilent Best e-Governed State Award 2008-09 from S Mahalingam, President, CSI (3rd from R) at the CSI Annual Convention at Pune. Also present is Ravi Teja, Country Manager - India & Head - Enterprise Transformation Group, Nihilent (2nd from R).



The book titled "Fostering e-Governance: Compendium of Selected Indian Initiatives" being released at the CSI Nihilent e-Governance Awards 2008-09 function held at Pune