



Nihilent Empowers Faster IT Service Management (ITSM)

Elevating Global Enterprises with Cutting-Edge Competencies

In a constantly evolving technological landscape, staying ahead can be demanding for IT organizations. The constraints of IT service management (ITSM) platforms that fail to connect disparate business units exacerbate the situation. Our comprehensive services empower your IT function to establish borderless organizations, fostering seamless collaboration between individuals and technology. The result - Heightened productivity levels that drive your business forward.



Experience a Rapid ITSM Transformation:

Nihilent Accelerated ITSM Solution empowers organizations to seamlessly transition to a ServiceNow platform within eight weeks. Our expertise in deploying ServiceNow for numerous clients ensures a high-quality and cost-effective implementation. With out-of-the-box ITSM capabilities and industry best practices, Nihilent Accelerated ITSM delivers immediate value.

We also assist in obtaining a tailored ServiceNow license, covering core ITSM functions such as software provisioning, configuration, implementation, and ongoing support. Organizations can swiftly embark on their journey to ITSM maturity utilizing the ITIL framework. This Solution offers remarkable results at a fraction of the cost typically incurred by larger organizations.

Elevate your IT Service Management (ITSM) with Nihilent's cutting-edge ServiceNow Solution.

Replacing your existing system, unlock enhanced stability, consistency, and efficiency across your IT operations. Our tailored Solution delivers an improved user experience, enabling seamless self-service and alleviating the workload on your IT team. With robust governance models, you gain control over platform and process management, expanding and optimizing your ITSM capabilities.

Our approach also provides a clear roadmap for prioritizing future service management initiatives within your organization. We offer dedicated multi-year support and continuous enhancements to refine accuracy, mature competencies, and reduce costs. Flexible ServiceNow licenses ensure your resources align with evolving business needs..

Nihilent Accelerated ITSM is specifically designed to substantially benefit companies experiencing growth.

It is a solid foundation for aligning IT service management with business requirements, facilitating progress towards ITSM maturity. For IT leaders aiming to expedite the maturation of their ITSM function without a significant budget overhaul, Accelerated ITSM provides exceptional value. It enables organizations to efficiently enhance their ITSM capabilities, optimizing processes and delivering improved service management outcomes while effectively managing costs. With Nihilent Accelerated ITSM, companies can propel their growth phase with a streamlined and cost-effective approach to IT service management.

Experience a Swift Transition to ITSM Maturity with Nihilent Accelerated ITSM.

Our Solution leverages readily available features, allowing IT leaders to rapidly transform their ITSM using an industry-standard methodology. This approach ensures a cost-effective journey to ITSM maturity without compromising on quality. Nihilent offers a streamlined solution that encompasses our team's vast expertise in ITSM and the ServiceNow platform. This comprehensive offering includes the ServiceNow license, implementation, and ongoing support, providing a hassle-free experience. With Nihilent Accelerated ITSM, organizations can efficiently achieve ITSM maturity, unlocking the full potential of their IT service management capabilities.



About Nihilent

Nihilent is a global consulting and services company that uses a human-centered approach for problem-solving and change management. Nihilent's comprehensive range of expertise in customer research, process, and technology enables newer heights of business performance. Nihilent enables customers to realize these strategic goals through its comprehensive Business Consulting, Analytics, and Technology offerings. Nihilent's User Experience (UX) Labs are in Pune and Johannesburg, with the third launching soon in Dallas. Each UX Lab is guided by a structured framework following industry-recognized principles and includes the six stages: Sense, Immerse, Define, Ideate, Build and Validate.



1800 + Customers | 500 + Design Thinkers | 23+ Years Of Managing Change



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